

Software Subscriptions

MTC Software annual subscriptions provide users access to our extensive support features. This is a highly cost effective way to maximize the investment in MTC Software and help your business become more productive.

This annual subscription entitles you to unlimited training, technical support, updates, and more, which will ensure that you are using your software efficiently and help your business become more productive. Please take a look at the list below for a detailed feature review.

Software Subscriptions include:

Training

Access to personal one-on-one training via the internet (requires a broadband internet connection). These training sessions are a great way to get up and running quickly and efficiently. Existing customers may use it to re-train their staff, brush up on features, or train new employees.

Support

MTC Software is backed by an excellent team of experienced and patient individuals who are ready to help you. Receive unlimited technical support via telephone, fax, email, and online sessions. Additional online support is also provided via the MTC Online Knowledgebase featuring product downloads, FAQs, articles, tutorials, and more.

Updates

Receive software updates with detailed descriptions of bug fixes and enhancements. These updates are available via the MTC Online Knowledgebase.

Upgrades

Receive major version upgrades with detailed descriptions of new features and enhancements.

New Features

Whenever possible, new features of the next major software version will be pre-released, providing users the ability to use technologies of the future, today. These features are part of software update releases.

Pricing and Availability

Software Subscriptions for MTC Software products are priced based on a small percentage of the current list price of the software owned, and is a great value. Subscription commences upon receipt of order.

Coverage Period

The Software Subscription covers a period of 12 months. As a subscriber, customers have access to all software updates and upgrades released during this time period.

Renewal

Customers are notified when their Software Subscription is expiring before the 12-month period has elapsed. Maintaining uninterrupted Software Subscription allows customers to continue receiving all Subscription benefits.

Please contact one of our associates or an MTC Software representative for more information.